

**LOCAL LAWS
OF
THE CITY OF NEW YORK
FOR THE YEAR 2019**

No. 165

Introduced by Council Members Cumbo, Levin, Rosenthal, Lander, Adams, Richards, Gibson, Holden, Reynoso, Ayala, Salamanca, Chin, Ampry-Samuel, Kallos, Constantinides, Cohen, Rose, Rivera and Barron.

A LOCAL LAW

To amend the administrative code of the city of New York, in relation to requiring the department of social services/human resources administration to maintain systems in which clients may reschedule appointments over the phone

Be it enacted by the Council as follows:

Section 1. Chapter 1 of title 21 of the administrative code of the city of New York is amended by adding a new section 21-142.5 to read as follows:

§ 21-142.5 Job center and SNAP center appointments. a. For purposes of this section, the following terms have the following meanings:

Job center. The term “job center” has the same meaning as set forth in section 21-142.1.

SNAP center. The term “SNAP center” has the same meaning as set forth in section 21-142.1.

b. The department shall maintain systems in which in-person appointments for services at job centers and SNAP centers can be rescheduled over the phone. The availability of such systems shall be communicated to clients in the written notice clients receive communicating the date, time and location of their appointments.

§ 2. This local law takes effect 120 days after it becomes law.

THE CITY OF NEW YORK, OFFICE OF THE CITY CLERK, s.s.:

I hereby certify that the foregoing is a true copy of a local law of The City of New York, passed by the Council on August 14, 2019 and returned unsigned by the Mayor on September 16, 2019.

MICHAEL M. McSWEENEY, City Clerk, Clerk of the Council.

CERTIFICATION OF CORPORATION COUNSEL

I hereby certify that the form of the enclosed local law (Local Law No. 165 of 2019, Council Int. No. 1347-A of 2019) to be filed with the Secretary of State contains the correct text of the local law passed by the New York City Council, presented to the Mayor and neither approved nor disapproved within thirty days thereafter.

STEPHEN LOUIS, Acting Corporation Counsel.