

**LOCAL LAWS
OF
THE CITY OF NEW YORK
FOR THE YEAR 2020**

No. 8

Introduced by The Speaker (Council Member Johnson) and Council Members Torres, Chin, Brannan, Holden, the Public Advocate (Mr. Williams), Constantinides, Koo, Rivera, Van Bramer, Kallos, Ayala, Lander and Deutsch.

A LOCAL LAW

To amend the administrative code of the city of New York, in relation to reporting parking complaints to 311

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-304 to read as follows:

§ 23-304 Parking complaints. a. The department of information technology and telecommunications shall implement and maintain on its 311 citizen center website and mobile device platforms the capability for the public to file a complaints under the category of “illegal parking.”

b. Within such category, the public shall have the ability to submit complaints regarding improper use of a parking permit and complaints for parking in any of the following locations:

- 1. parking in “no standing” area;*
- 2. parking in “no stopping” area;*
- 3. parking on sidewalk;*
- 4. parking in crosswalk;*
- 5. parking in front of fire hydrant;*

6. *parking at bus stop;*
7. *parking in bus lane;*
8. *parking in bicycle lane;*
9. *parking as to obstruct a driveway; and*
10. *double parking.*

c. With respect to complaints filed pursuant to subdivision b, the public shall have ability to:

1. *include information about whether the vehicles used were operated on behalf of the city; and*
2. *submit photographic evidence supporting such complaint.*

d. 1. The resolution of a complaint submitted pursuant to subdivision b alleging improper use of a parking permit shall be sent to the individual filing such complaint within eight hours.

2. On a monthly basis, no later than February 15, 2020, the department of information technology and telecommunications shall publish a report containing data for the previous month that shall include, but not be limited to, the number of complaints of illegal parking of vehicles operated on behalf of the city in the types of locations set forth in subdivision b.

§ 2. This local law takes effect immediately.

THE CITY OF NEW YORK, OFFICE OF THE CITY CLERK, s.s.:

I hereby certify that the foregoing is a true copy of a local law of The City of New York, passed by the Council on November 26, 2019 and returned unsigned by the Mayor on January 2, 2020.

MICHAEL M. McSWEENEY, City Clerk, Clerk of the Council.

CERTIFICATION OF CORPORATION COUNSEL

I hereby certify that the form of the enclosed local law (Local Law No. 8 of 2020, Council Int. No. 1395-A of 2019 to be filed with the Secretary of State contains the correct text of the local law passed by the New York City Council, presented to the Mayor and neither approved nor disapproved within thirty days thereafter.

STEPHEN LOUIS, Acting Corporation Counsel.